



Moose Sports Surfaces, Ltd.
2257 North Wayne Avenue, Suite 2C
Chicago, Illinois 60614
773.477.4664
773.477.8248 fax
www.moosesports.com

GAMECOURT® **SYNTHETIC FLOORING CARE & MAINTENANCE GUIDE**

The GAMECOURT® polyurethane synthetic flooring system, like all quality floor surfaces requires consistent cleaning and scheduled maintenance to ensure that it stays looking great. The schedule for cleaning depends on many factors including – various activities, how often the floor is used, and the volume of foot traffic on the floor. The more consistent the cleaning schedule, the better the appearance of the floor. The following general guidelines will help to keep your new GAMECOURT® floor looking great.

INITIAL MAINTENANCE FOR NEW FLOOR

It is very **IMPORTANT** for the owner to perform INITIAL MAINTENANCE before the floor is open for use. This initial maintenance will make it much easier to keep the floor clean in the future. Please perform the following 6 steps:

- 1) Wait 1 week after installation of the GAMECOURT® floor before doing the initial maintenance or any cleaning.
- 2) Use a push mop and push a clean damp white towel/rag over the entire floor. Rinse the towel/rag as needed.
- 3) Mix a neutral cleaner (pH of 7.0 - 10.0) with a ratio of 1 part cleaner to 40 parts water (3.5 ounces to 1 gallon). A recommended neutral cleaner is Clean Scrub or Top Clean manufactured by Hillyard or Profi Oil & Grease Remover manufactured by Diversey.
- 4) Damp mop the entire floor with this cleaner/water solution. Do not soak the floor. Simply mop the floor with the solution.
- 5) Leave solution on floor and allow it to dry. This light solution creates a barrier on the floor between scuffs and the floor and will make the floor easier to clean.
- 6) If INITIAL MAINTENANCE is not performed, the floor may be difficult to clean the first time.

DAILY MAINTENANCE

- 1) Daily maintenance should be performed once a day to remove dirt and dust.
- 2) Use a push mop and push a clean damp white towel/rag over the entire floor. Rinse the towel/rag as needed.
- 3) Do not use a treated mop or any dust mop treatment.

WEEKLY ROUTINE CLEANING

- 1) Weekly routine cleaning is recommended at least once a week (or more if necessary....it depends completely on use and how dirty the floor gets).
- 2) Use a NEUTRAL (PH of 7.0 - 10.0). Recommended neutral cleaners are Clean Scrub or Top Clean manufactured by Hillyard or Profi Oil & Grease Remover manufactured by Diversey.
- 3) Mix 3 oz. of cleaner to 1 gallon of water.
- 4) Do NOT use an auto-scrubber or single head disc buffing machine on your newly installed floor until it has cured for 1 month. Prior to the floor being 1 month old, only use a clean rayon mop.

- 5) After 1 month, an auto-scrubber or rotary brush scrubber (low speed 175-350 rpm) is recommended, but a clean rayon mop may also be used. Auto scrub using a RED pad or damp mop the entire floor. A BLUE pad may also be used if the RED pad is not cleaning sufficiently. A single head buffing machine with RED or BLUE pad can also be used.
- 6) If this "Weekly Routine Cleaning" process is NOT cleaning sufficiently, continue to steps #7 through #14 below or go directly to the section called "Heavy Duty Aggressive Cleaning" listed below.
- 7) Use Clean Scrub or Top Clean manufactured by Hillyard or Profi Oil & Grease Remover manufactured by Diversey.
- 8) Mix 4-5 oz. of cleaner to 1 gallon of HOT water.
- 9) Dump mixed solution unto the floor and mop around.
- 10) Let solution set for 5-10 minutes (do not let dry). Note that the amount of time the solution sets depends how dirty the floor is.
- 11) Use a single head disc buffing machine (Clark) and a BLUE pad.
- 12) Go back and forth with the single headed buffing machine and scrub the area thoroughly.
- 13) On the difficult black marks "heel" the machine to put more weight on the pad, but be very careful to make sure that this process does not gouge the floor.
- 14) Rinse thoroughly using auto-scrubber with cold clean water. Scrub and suck up water. Mop and bucket can also be used if an auto-scrubber is not available.

REMOVE SCUFF MARKS

- 1) Remove heavy scuff marks PRIOR to auto scrubbing or damp mopping. If removing scuff marks AFTER auto scrubbing or damp mopping the entire floor, make sure to thoroughly scrub or rinse the areas that received the scuff mark cleaner.
- 2) To remove scuff marks or black shoe marks use Quick & Clean Ready-To-Use Citrus Scrub manufactured by Hillyard or Butcher's Speedball Power Cleaner manufactured by Diversey. Use a clean white towel OR a clean tennis ball (put a slit in the tennis ball, then stick a broom handle in the slit, put the cleaner on the tennis ball and rub scuff mark).
- 3) Another option is to use Mr. Clean Magic Eraser. This will work on "some" black shoe marks but not all of them.

HEAVY DUTY AGGRESSIVE CLEANING

- 1) If your floor has a lot of black scuff marks, has NOT been well maintained and is VERY DIRTY, a heavy duty aggressive cleaning is recommended.
- 2) Use Assurance manufactured by Hillyard or Profi Oil & Grease Remover manufactured by Diversey.
- 3) Mix 4 oz. of cleaner to 1 gallon of HOT water.
- 4) Dump mixed solution unto the floor and mop around.
- 5) Let solution set for 5-10 minutes (do not let dry). Note that the amount of time the solution sets depends how dirty the floor is.
- 6) Use a single head disc buffing machine (Clark) and a BLUE pad
- 7) Go back and forth with the single headed buffing machine and scrub the area thoroughly.
- 8) On the difficult black marks "heel" the machine to put more weight on the pad, but be very careful to make sure that this process does not gouge the floor.
- 9) Rinse thoroughly using auto-scrubber with cold clean water. Scrub and suck up water. Mop and bucket can also be used if an auto-scrubber is not available.
- 10) A heavy-duty aggressive cleaning is recommended at least once a year.

MOOSE SPORT DOES NOT PROVIDE CLEANING PRODUCTS. Please contact Diversey, Inc. Or Hillyard, Inc. directly (contact info below) as they will be able to locate local distributors of their products, provide technical information and cleaning demonstrations.

Diversey, Inc.
www.diversey.com
 Customer Service & Technical Support : 800-842-2341

Hillyard, Inc.
www.Hillyard.com
 Customer Service & Technical Support: 800-365-1555

OTHER IMPORTANT INFORMATION

- 1) Stay off your new GAMECOURT® floor for 1 week after the completion date so the top coat finish can fully cure. Before opening the floor up for use, perform the INITIAL MAINTENANCE (listed above).
- 2) Do NOT use an auto-scrubber or single head disc buffing machine on your newly installed floor until it has cured for 1 month.
- 3) Do not install bleachers for 7-10 days after your new GAMECOURT® floor is installed. The 2mm wear coat reaches its full strength in 1 month.
- 4) Wet mop up any spills immediately to prevent stain. Don't allow water or liquids to stand on the floor.
- 5) Immediately sweep or vacuum any dirt, pebbles, rocks, etc.
- 6) Walk-off mats should be used at all doorways and openings to clean abrasive grit and contaminants from shoes.
- 7) Protect all table and chair legs using rubber bumpers or glides.
- 8) Prevent sharp objects or metal objects from being dragged across or pressed into the surface.
- 9) Do not use spikes on your GAMECOURT® floor.
- 10) Do not use abrasive brushes or stripping pads (brown, black, green high productivity), steel wool, or solvent to clean your floor.
- 11) Do not use high-speed floor equipment (1,100 rpm or higher) on your floor.
- 12) Do not use any wax of any kind on your floor. Make sure to check for wax in any cleaning agent or treatment used on your GAMECOURT® floor.
- 13) For salt or ice melt residue removal use Hillyard Nutra-Rinse at a rate of 4 oz. per 1 gallon of water.
- 14) "Some" permanent markers can be removed with NON-ACETONE nail polish remover. It is ALWAYS recommended to do a "test" in the corner of your floor to make sure that the remover does NOT damage the floor.
- 15) It is highly recommended that players and users wear non-black rubber sole shoes while on the floor.
- 16) Users should not wear sharp studded or sharp pointed shoes when entering the playing area to prevent damages to the GAMECOURT® floor.
- 17) Avoid phosphates, solvents, acids, and cleaning products that product too many "suds".
- 18) CAUTION: Phenolic Type Disinfectants are very caustic and may cause adverse effects to the physical properties of the flooring materials, including leaving a slippery residue, which may cause a hazardous condition. If phenolics are used, after each application, thoroughly rinse the surface with clean water and wet vac the solution. Moose Sport does NOT recommend the use of phenolics and will not warranty any damage or harm caused by their use.
- 19) If using battery operated auto scrubber, make sure that battery acid does not leak onto floor.
- 20) When subjecting the GAMECOURT® floor to significant rolling loads or heavy equipment such as scissor lifts, scaffolding, four wheel dollies, etc. and/or point loads that exceed 250 PSI we recommend the following;
 - a) Provide a protective cover to prevent marring of the top coat finish. This may be accomplished with 6 mill poly, kraft paper, red rosin paper or standard protective gym covers.
 - b) Provide a double layer of 5/8" (minimum) thick plywood or masonite where equipment will travel across the floor system. Plywood may be "walked" across floor as equipment is moved to minimize number of sheets required. The upper and lower layers of the plywood must be staggered to eliminate end joints from aligning thereby reducing point loads to the system.